

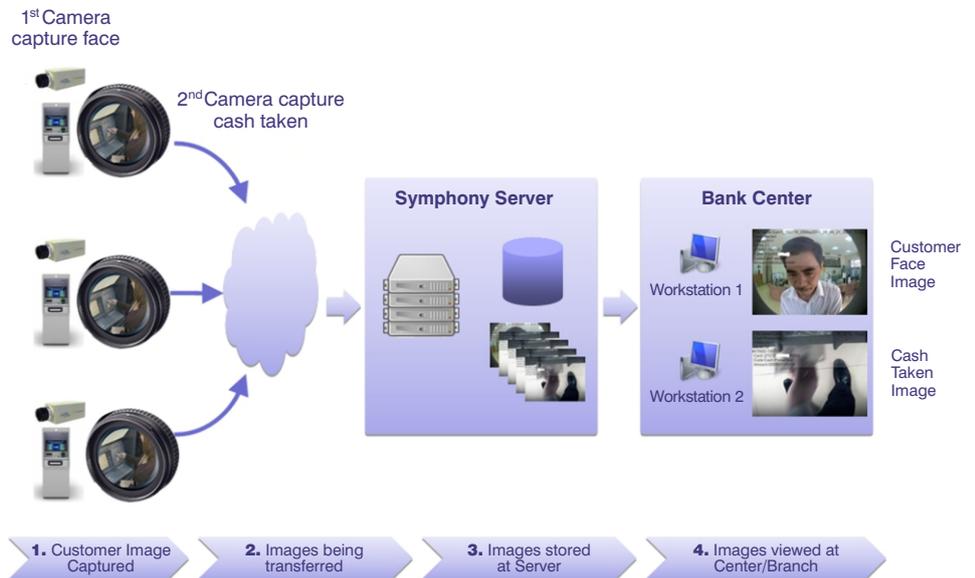
Product Features

- ❖ Transaction info captured with image
- ❖ Images captured at different transaction steps
- ❖ Number of images captured is configurable
- ❖ Image resolution is configurable
- ❖ Multiple ATM connections support
- ❖ Ad-hoc or scheduled images can be uploaded
- ❖ Audits, tracks and traces images can be uploaded
- ❖ User Access Management
- ❖ ATM management by branches/zones
- ❖ Client/server architecture
- ❖ Image search can be done at the ATM or from a central database on transaction information such as card number, transaction ID, transaction amount, date and time
- ❖ Search image for specific ATM location
- ❖ Supports multiple users
- ❖ Supports multiple cameras

Symphony ImagePro (ATM image capture solution) is a software application that helps banks centralise, manage, and monitor a customer's image while performing a transaction at a bank's ATM network. Symphony ImagePro will capture certain number of pictures attached with related transaction information such as amount, card number, date, time, and then send images through immediate or scheduled upload at the end of each day to a center. To ensure all images are transferred to a monitoring center, Symphony ImagePro uses a customised file transfer protocol, which supports both high and low bandwidth networks. At the center, bank operation personnel can search for specific images by using the transaction information.

Benefits

- ❖ Transaction images are stored in JPEG format as still pictures, which helps reduce storage space for camera data
- ❖ Supports up to 4 cameras
- ❖ Configurable Image management schedule



Minimum System Requirement

ImagePro Servers

- ❖ Intel Pentium III, 1GHz Processor
- ❖ 512MB RAM
- ❖ 20 GB hard drive
- ❖ Microsoft Windows Advance Server 2000
- ❖ Microsoft SQL Server 2000

ImagePro Workstations

- ❖ Intel Pentium III, 733MHz Processor
- ❖ 256MB RAM
- ❖ 10 GB hard drive
- ❖ Microsoft Windows NT Workstation/XP

ImagePro Agent

- ❖ Intel Pentium III, 433MHz Processor
- ❖ 128MB RAM
- ❖ 10GB hard drive
- ❖ USB camera port
- ❖ Microsoft Windows XP

ATM Support and Compatibility

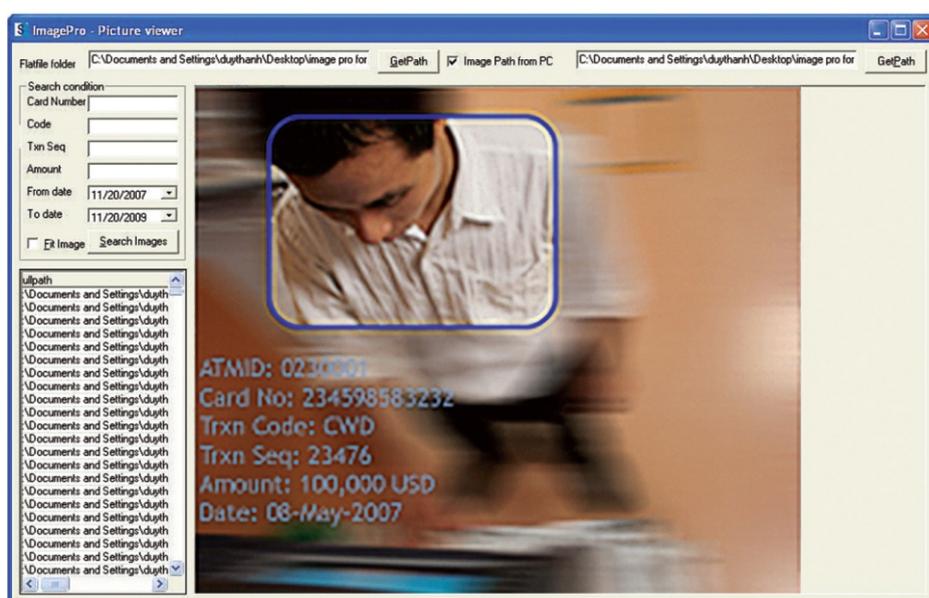
ATM Terminals

- ❖ NCR terminals
- ❖ Diebold terminals
- ❖ Wincor terminals
- ❖ Any XFS compliant terminals

Symphony ImagePro is designed to support both built-in and external cameras, which are connected to an ATM core through a USB port. Transaction images can be stored in the same or different hard drive inside an ATM. Banks can configure to allocate certain disk space to store transaction images. The Image can be uploaded once, on-demand or daily, as scheduled automatically.

With the implementation of Symphony ImagePro, a bank will have the assurance to effectively manage all cameras of their ATM network. A bank can know who or which customers are doing transactions at their ATMs.

Symphony ImagePro also supports banks to solving customer disputes when a transaction is not successful, cash is not dispense or any fraudulent or discrepancy transaction.



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